

Sustainability in Action at Lightware

We see ourselves as being responsible towards other people, towards our world and environment, and thus also responsible for our common future. This idea demands consistent action from all of us at different levels. We set ourselves the goal of becoming even more committed to sustainability and climate protection in the future.

We have already set priorities in the following fields in recent years:

- Location, company building and in-house measures
- Responsibility in the supply chain
- Social responsibility
- Ecological responsibility & future orientation

Manufacturing and Aftersales

In our in-house service and repair department, we ensure that products are quickly and reliably maintained or repaired in the event of service.

- All Lightware products are designed to be service-friendly and repairable.
- In-house service team in Budapest. Support training for Lightware offices worldwide.
- 5-year warranty
- Repair of Lightware products, some of which are over 20 years old
- Most of the Lightware devices can be controlled with the latest software version and thus combined with current products and integrated into networks.

We manufacture for our customers, not for our warehouse.

- No pointless overproduction for stock
- Adaptation to individual project requirements and customer requests

80% of our suppliers have been manufacturing for Lightware for over 10 years. We maintain fair partnerships and strive for long-term relationships. We maintain a close dialogue with our suppliers across all departments. In feedback meetings and workshops, we continuously work on improving quality, innovative strength and sustainability.

We are Green for the Sake of the Globe's Sustainable Future

Lightware is committed to managing all operations and services in an environmentally responsible manner and employing methods and policies to contribute **to environmental sustainability.**

We aim at **preventing and minimizing pollution from manufacturing, packaging, and daily operation** and constantly review our activities and **set goals to reduce** our impact on the environment. We pay attention to monitoring, evaluating, and refining our energy consumption and waste management.

Employees are encouraged to minimize paper waste: where possible, all administrative **documents are emailed rather than printed & posted**, incoming faxes are diverted to email while unavoidable paper waste is recycled. When it is absolutely necessary to print, **we use recycled paper in the printers** and copiers and print in eco mode to save ink and energy. Empty print cartridges and toners are collected, treated and when possible, recycled by a contracted service.



Sustainability in Action at Lightware

In developing our products, we take sustainability very seriously. **We design, develop, and assemble Lightware prototypes in Budapest and so reduce our carbon footprint on transportations.**

We consciously do not overdesign our products and so **reduce colorful but chemical painting.** Neither do we practice garish and heavy design of our packaging.

We strive to make our packaging smart using every inch of the inner space of each cardboard, packing up crates, and containers effectively. We always use **recycled paper for the packaging** and have minimum plastic inside.

We have **consciously reduced accessories to accompany master products** to reduce the amount of wiring that is likely to be excessive and so wasted away.

Our offices incorporate energy-efficient lighting systems and our air-conditioning infrastructure is regularly maintained by professional technicians. When a lighting tube or bulb goes out, we always change it to an LED-based solution.



- **We participate regularly in Corporate Social Responsibility (CSR) events and actions.** Besides ad hoc events, the Lightware team cleans a designated area of trash in the city on the annual 'Clean-Up Day', under the Let's Clean Up Europe initiative. ewwr.eu/take-part/#LCUE
- We also pay attention to **keeping our own minds conditioned to 'green mentality'** and have placed posters and stickers everywhere in the Lightware office to remind everyone to think and act green whenever possible.
- We would also like to highlight that **data and charging cable for Taurus UCX is made of 35% biodegradable materials**, and USB 2.0 type-C connectors are 90% biodegradable. **This eco-friendly cable for charging and data transfer is a product created to respect the environment.**
- Operationally, the **latest Taurus UCX firmware enables users to optimize the use of resources such as heat and power by configuring settings** that, in particular, automatically turn the light and the devices off when people leave the meeting room.

Your Suppliers

Where possible, **outgoing deliveries are consolidated to save fuel.** Packaging methods and materials are reviewed periodically, and where possible, replaced with environmentally friendly alternatives. We **exclusively use environment-friendly, biodegradable cleaning materials and detergents.** We support the use of electric cars (we have an EV charger) and travel by bike.

We introduced selective waste management to collect metal, paper, and plastics for recycling. European Union (EU) regulations are designed to minimize the volume of electrical and electronic equipment waste disposal and current regulations require producers of electronic equipment to collect, reuse, recycle and appropriately treat such waste material for which Lightware employs a specialized subcontractor.

